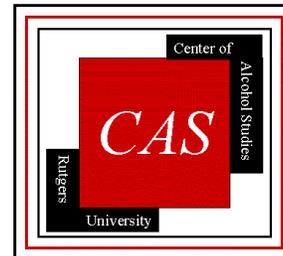


# CAS Information Services Newsletter

## March 2008



**Guest Editor: Daniel Calandro, MLIS 08**

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### 1. CAS Library Demo: New Research Tools for Faculty

We are offering a one-hour demonstration on some exciting new tools that can make your daily practice easier. Dates will be announced in a separate email soon.

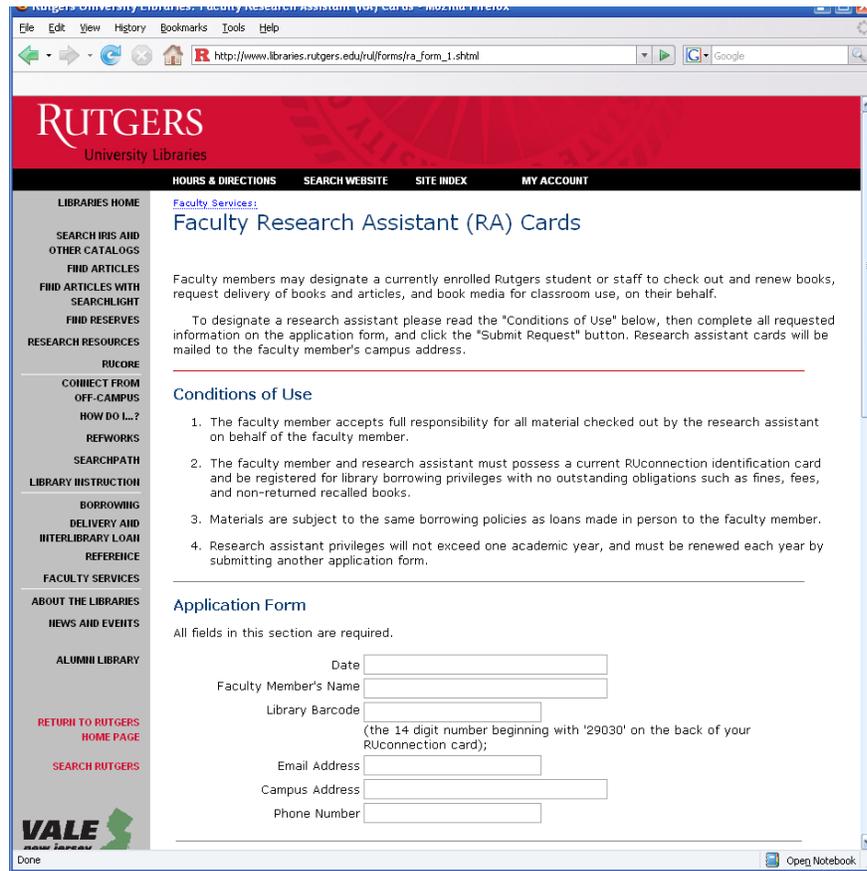
The presentation will introduce the changes with article retrieval due to a new article linker solution recently implemented by Rutgers University Libraries. Some examples of the recent problems you encountered during your searches will also be shown, with multiple ways to solve them. We'll show how we use the citation management software RefWorks in the CAS Library, which might give you some ideas to make literature search and creating bibliographies easier. You will also see a brief overview of the new OvidSP interface, which is currently used to search PsychInfo and MEDLINE.

### 2. Faculty Research Assistants

Rutgers University Libraries Access Services has created an on-line Research Assistants application form for faculty use. Faculty members can now submit the names of their research assistants via the web. Research assistants are allowed to check out and renew books, request delivery of books and articles, and book media for classroom use on the faculty member's behalf. The form

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allows for up to five research assistants cards to be submitted. Research assistant cards are valid for one academic year and must be renewed each year by submitting a new form. Faculty members are responsible for all materials checked out by a research assistant and must make sure those materials are returned to the proper library.



The screenshot shows a web browser window displaying the Rutgers University Libraries homepage. The main content area is titled "Faculty Research Assistant (RA) Cards" and includes a "Conditions of Use" section with four numbered points. Below this is an "Application Form" section with several input fields: Date, Faculty Member's Name, Library Barcode (with a note that it is a 14-digit number beginning with '29030'), Email Address, Campus Address, and Phone Number. A sidebar on the left contains various navigation links such as "LIBRARIES HOME", "SEARCH IRIS AND OTHER CATALOGS", "FIND ARTICLES", "FIND RESERVES", "RESEARCH RESOURCES", "RUCORE", "CONNECT FROM OFF-CAMPUS", "HOW DO I...?", "REFWORKS", "SEARCHPATH", "LIBRARY INSTRUCTION", "BORROWING", "DELIVERY AND INTERLIBRARY LOAN", "REFERENCE", "FACULTY SERVICES", "ABOUT THE LIBRARIES", "NEWS AND EVENTS", "ALUMNI LIBRARY", "RETURN TO RUTGERS HOME PAGE", and "SEARCH RUTGERS". The Rutgers University Libraries logo is visible at the top left of the page.

The form is available on the Rutgers University Libraries homepage at: [http://www.libraries.rutgers.edu/rul/forms/ra\\_form\\_1.shtml](http://www.libraries.rutgers.edu/rul/forms/ra_form_1.shtml)

### 3. New Jersey Knowledge Initiative: Changes affecting CAS

The New Jersey Knowledge Initiative which provided free access to a variety of databases for all libraries throughout New Jersey has been shut down due to budget cuts. Rutgers University Libraries however are currently paying for access to these databases until June 30, 2008 at a cost of \$148,996. The only database dropped by Rutgers is MEDLINE (Ebsco) as the University currently has access to this database through MEDLINE (OVID).

According to the NJKI website ([www.njki.org](http://www.njki.org)) the state budget for the 2009 fiscal year has allotted two million dollars for the NJKI, however without continued advocacy it remains uncertain that this will be approved. It is imperative that the NJKI receive continued support as this resource is too vital to lose. More at

[http://www.libraries.rutgers.edu/rul/news/08/02\\_njki\\_update.shtml](http://www.libraries.rutgers.edu/rul/news/08/02_njki_update.shtml)

#### 4. The Return of Virtual Reference

Virtual or chat reference is being reintroduced to the Rutgers Library System. The system can be used to pose reference questions to reference librarians in a real-time environment. Similar systems have been successful in other areas, notably, Q and A NJ, a service of the New Jersey Library Network. The service will allow researchers to work and interact with a reference librarian from the comfort of their office, home or other venue. Unlike phone reference, chat reference produces a record that can be saved and utilized by the researcher, effectively producing notation of the exchange and outcome of research.



It is to Rutgers advantage that chat reference is being reestablished. The system will be useful to the entire student body population, as well as, teachers, scholars and other researchers. The service is available Sunday through Thursday 7 P.M. until 10 P.M. The service can be accessed by simply heading to the main Rutgers University Libraries website ([www.libraries.rutgers.edu](http://www.libraries.rutgers.edu)). When the service is available, a frame within the browser will begin loading the virtual reference interface. Here users can type their questions and the reference librarians answers will appear. There is no need for a third party program such as AOL Instant Messenger.

#### 5. Featured Service: Virtual Reference

The Rutgers Library Virtual Reference has returned. What is virtual reference? Virtual or digital reference is a library service conducted online as a computer-mediated communication, such as email, chat, instant messaging, or virtual reference software. It has the potential to expand reference services

from the physical reference desk to a "virtual" reference desk where users could be asking questions from a variety of locations other than the brick-and-mortar library. Remote delivery of resources in this format has been replacing other services also used by patrons unwilling or unable to come to the library, such as questions over the phone or fax. Virtual reference is based on a knowledge base, many times with Frequently Asked Questions, or a Virtual Reference Shelf, such as the one compiled by the Library of Congress at <http://www.loc.gov/rr/askalib/virtualref.html>. Many reference services use email (asynchronous reference), chat or instant messaging (synchronous reference) to communicate.

Virtual Reference Systems also feature pre-written scripts and the possibility of co-browsing, i.e. the ability for the librarian to interact and control a user's web browser. The librarian can see the same page the user sees, and also has the chance to push URLs via hyperlinks during the chat session.

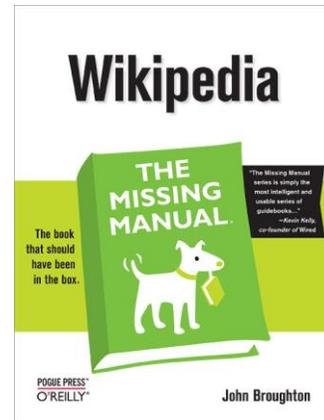


The screenshot shows a Mozilla Firefox browser window displaying the QandANJ.org website. The address bar shows <http://www.qandanj.org/>. The website header includes the QandANJ.org logo, navigation links for "About the Service", "Tips", "Participating Libraries", and "Privacy Statement", and a note "Powered by the New Jersey Library Network". The main content area features the headline "Got a Question? Get a Live Answer." Below this is a promotional box for "NJ High School Students: Enter the QandANJ.org YouTube video contest!" with a link to [www.qandanj.org/contest](http://www.qandanj.org/contest) and a small image of a clapperboard. A "Friend us on MySpace!" link is also present. The page is divided into two columns: "Questions on any topic:" and "College students:". The "Questions on any topic:" section includes the QandANJ logo, the text "Don't search... Find. Connect online with a real librarian -- one-to-one in real-time -- for help with any topic or information need.", and notes "Available 24/7!" and "Who are we? Browser Requirements". The "College students:" section includes the QandANJ logo, the text "Need research help? A librarian from one of our participating college and university libraries is online to help you.", and notes "Available 24/7!" and "If you are not a college student, please use the Questions on Any Topic button at left."

Q and A NJ is one of the better Virtual Reference sources. It is available for free to everyone at <http://www.qandanj.com>. Virtual Reference is done entirely over the internet and in real time. Using a program like Q and A NJ is done entirely in your web browser. Questions can be typed to a librarian and answers are received in the same window. There is no wait time like e-mail as the service is available 24 hours a day, 7 days a week. In order to chat with a librarian select the service, fill in the information on the right panel and then click Connect. From the chat screen librarians can provide links, information and answers to a wide variety of questions.

### 6. **Weird Stuff: A Review of *Wikipedia: The Missing Manual***

The New York Review of Books has published an interesting review of *Wikipedia: The Missing Manual*. The article, entitled “The Charms of Wikipedia”, reviews the popularity of the free, on-line encyclopedia; it’s affect on the author of the book and the social circumstances surrounding Wikipedia itself. According to the article, the book focuses on one man’s foray into the world of editing articles on “The Free Encyclopedia”. He chronicles the battles between “deletionists” –who wanted to remove marginal or seemingly unimportant articles- and the “inclusionists” –whose goal is as many articles as possible on as many topics as possible.



The review gives an excellent brief history of Wikipedia’s early stages. The book, however, is really a manual on how to edit, create and use the encyclopedia’s Wikitools. The author –who holds multiple master’s degrees, offers tips and suggestions on how to add content to the web’s ninth most visited website in the world.

### 7. **Tip of the month: RefWorks Folder Share**

Citations and articles links can be shared through RefWorks. This allows researchers, students and teachers to easily share information and communicate their findings with one another. Sharing folders with others is easy; there is no need for them to have a RefWorks account. You can export citations and add to the list with your own RefWorks login, which is available free to all Rutgers University students and faculty. A good starting point is Rutgers Libraries home page to create an account.

Once logged into RefWorks create a folder with all of the articles that you wish to share. This can be done by moving the mouse over the Folder menu and selecting Create New Folder from the drop-down list. After creating the folder and adding articles the folder can then be shared. Again using the Folder menu, select the Share Folders option from the drop-down list. To the right of the folder name should be a button that says Share Folder, click it.

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On the next screen there will be lots of information and options. One of the most useful options is to create an RSS feed. This is useful if the folder will be updated frequently and you wish those you are sharing the folder with to know when it has been updated.

RefWorks Web Based Bibliographic Management Software - Mozilla Firefox  
http://www.refworks.com/RefWorks/mainframe.asp?tsmp=1205335287530

RefWorks Home Page | RefWorks Web Based Bibliographi... | Send E-mail

**RefWorks**  
Scheduled Maintenance  
March 21, 10pm until March 22, 2am (PDT) [Click here](#)

References | Search | View | Folders | Bibliography | Tools | Help

### Shared Folder Options

The data you are about to share may be copyright protected or subject to data provider restrictions. Users should check with the appropriate database provider(s) may impose upon downloading or sharing of the information.

Shared Folder: Last Imported

URL of Shared Folder: <http://www.refworks.com/refshare?site=031571122620400000/RWWS3A1421049/Last%20Imported> [E-mail URL](#)

Allow Export Set Max. References to Export, if any   
 Allow Print Set Max. References to Print, if any   
 Allow Bibliographies Set Max. References for Bibliographies, if any   
 Allow Users to Post Comments on References  
 Receive E-mails when Comments are added  
 Show RSS Feeds  
 Enable Option to E-mail me E-mail   
Create RSS Feed | No Feed

**Output Style Options** (Must check one)  
 Show Favorites List  
 Show Rutgers University Specific List  
 Show User Customized Output Styles  
 Show All RefWorks Output Styles

Title  Title as it will appear in RefShare

Information  Information will be included in the organization's

[Save](#) [Reset](#)

In order to share the folder, its URL must be e-mailed to someone. Click on the e-mail URL button and on the next screen, simply input the colleague's e-mail address into the To box and then click Send. Your colleague will get an e-mail notifying him/her that you have shared a RefWorks folder and by clicking on the URL provided, they will be able to view the articles you have collected. Articles from journals subscribed by the Libraries, will be immediately available by clicking on the Search for Article button in the upper right corner.

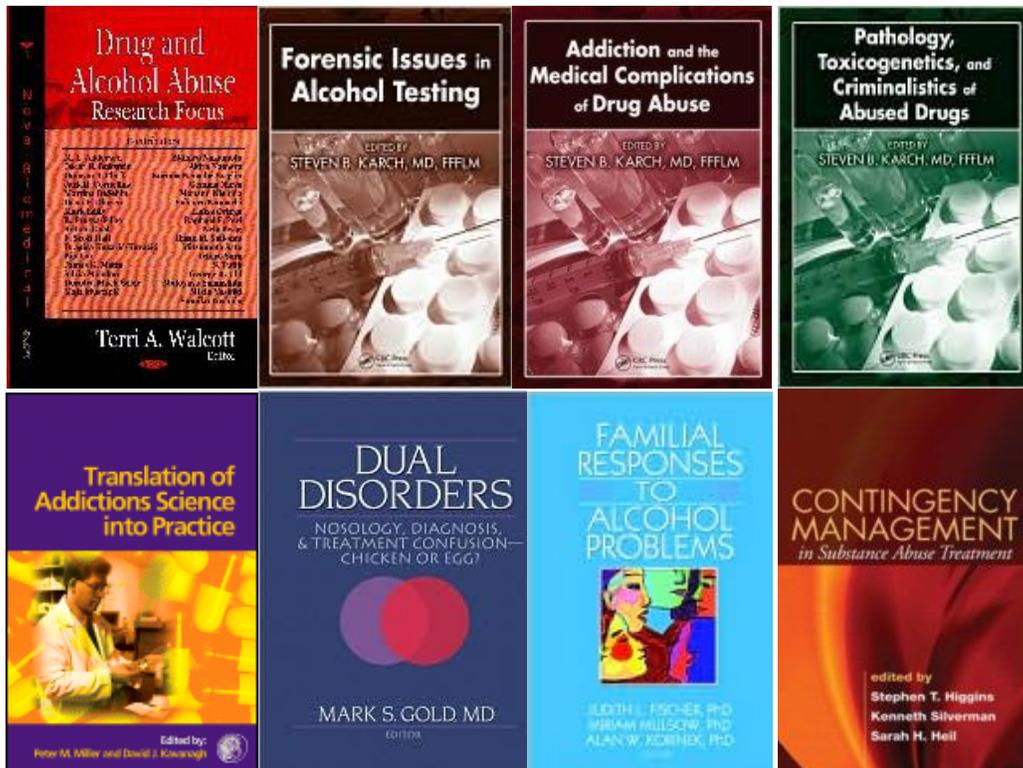
## 8. New books in the CAS Library

Addiction and the medical complications of drug abuse  
Addiction: major themes in health and social welfare  
Alcohol, drugs and young people: clinical approaches  
Cognitive-behavioural therapy in the treatment of addiction: a treatment planner for clinicians  
Contingency management in substance abuse treatment  
Drug and alcohol abuse research focus  
Dual disorders: nosology, diagnosis, & treatment confusion--chicken or egg?

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Ending the tobacco problem: a blueprint for the nation  
Familial responses to alcohol problems  
Forensic issues in alcohol testing  
Foundations of addictions counseling  
Group psychotherapy with addicted populations: An integration of twelve-step and psychodynamic theory.  
History of drug use in sport, 1876-1976: Beyond good and evil.  
Management of medical disorders associated with drug abuse and addiction  
Pathology, toxicogenetics, and criminalistics of drug abuse  
Progress in smoking and health research  
Teen alcoholism  
Translation of addictions science into practice  
Youth drinking cultures: European experiences



Enjoy your Spring Break!

We will be open and are waiting for your questions and requests in person, on the phone or via email.